

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

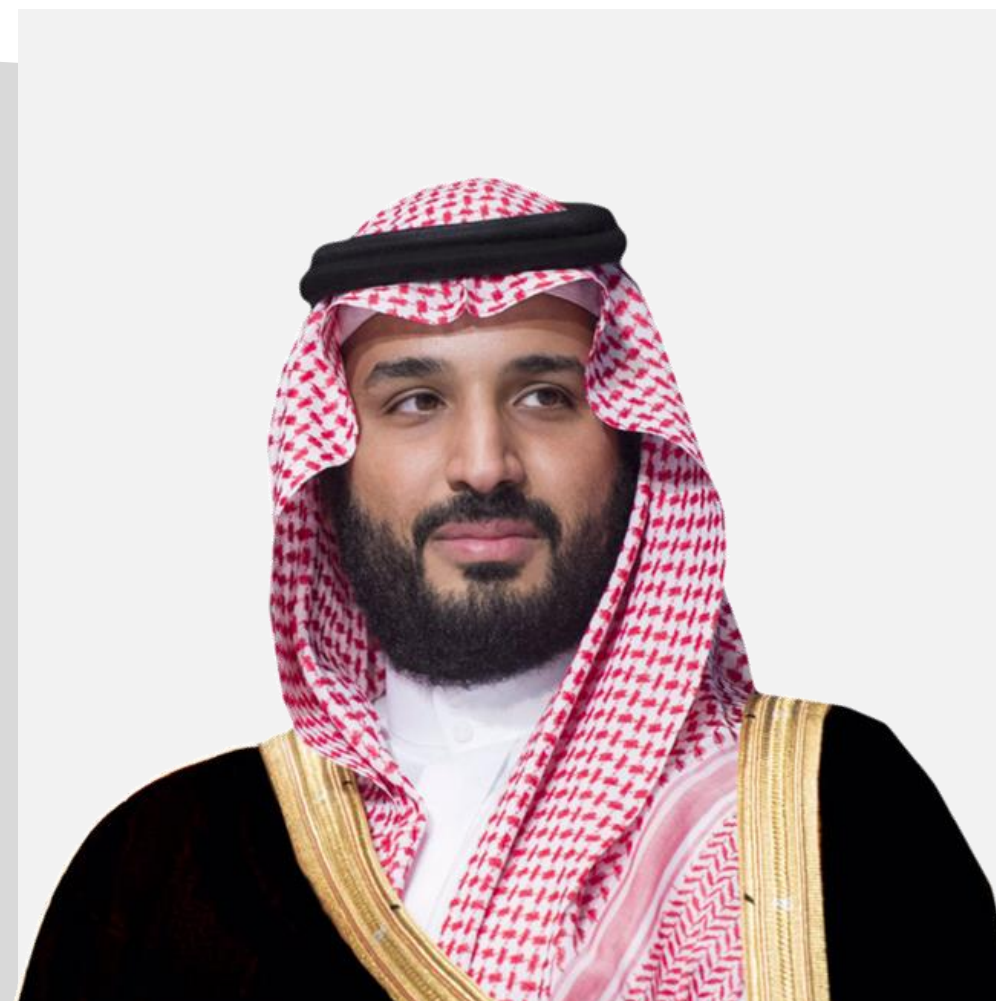
# QUARTERLY PERFORMANCE REPORT

Q3 - 2021



**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince, Deputy Prime Minister and Minister of Defense



### In-patients

Target: 1,343 Discharges

**1,136** ⊖



### OR Room

Target: 639 Procedures

**562** ⊖



### Emergency

Target: 4,481 Visits

**4,530** ⊕



### Primary Care

Target: 23,244 Visits

**20,146** ⊖



### Specialist Clinics

Target: 20,204 Visits

**19,489** ⊖



### Dental Services

Target: 7,036 Visits

**5,979** ⊖

# Activities



## Operating Room Utilization Target: 66.15%

57.70% ⊖

## Cardiac Cath Lab Target: 156 Procedures

149 ⊖

## Endoscopy Room Target: 328 Procedures

268 ⊖

## Average Length of Stay Target: 5.5 Days

5.7 ⊖

Efficiency

General Ophthalmology

7.64  Target 17.25

ENT

6.83  Target 23.00

Neurospinal

8.15  Target 13.80

Urology

8.58  Target 16.10

Endocrinology

18.42  Target 17.25

Plastic Surgery

12.33  Target 16.10

General Cardiology

14.50  Target 18.40

General Orthopedic

20.43  Target 27.60

OB/GYN

18.32  Target 26.45

Gastroenterology

12.98  Target 20.70

Neurology

22.28  Target 35.65

Dermatology

39.42  Target 55.20

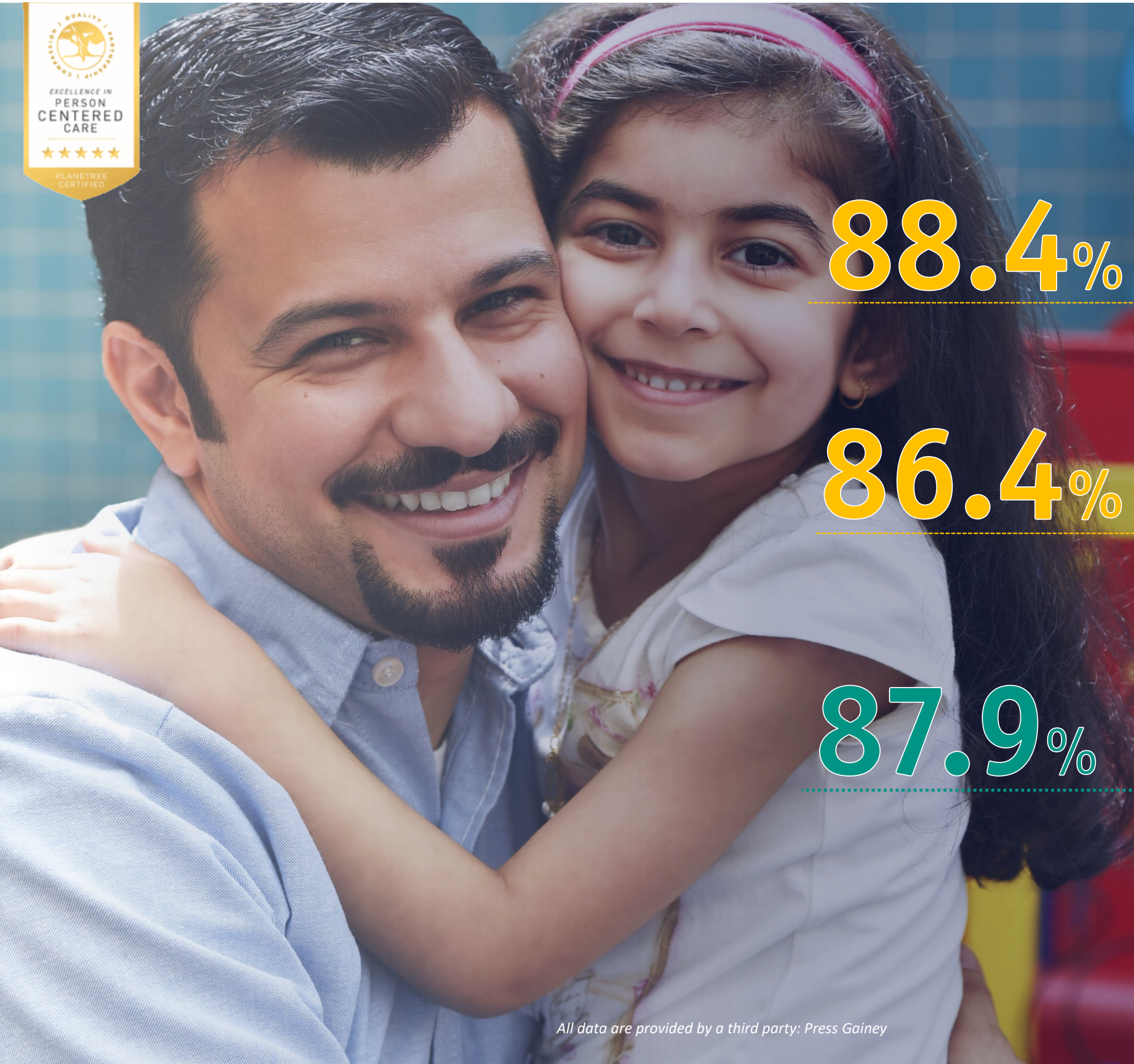
General Surgery

16.74  Target 26.45



Number of days to the first available appointment in the Specialty Care

# Access to Care



88.4%

**Overall**  
Outpatient Satisfaction



Target: 90%

86.4%

**Overall**  
Inpatient Satisfaction



Target: 87%

87.9%

**Overall**  
Dental Satisfaction



Target: 87%

**Patient**  
Experience

All data are provided by a third party: Press Ganey

0.50% 

Benchmark: 0.85%

**SSI**

Surgical Site Infection rate

2.61 

Benchmark: 1.70%

**CLABSI**

Central Line-associated  
Bloodstream Infection

0.63% 

Benchmark: 3.69%

Hospital Acquired Pressure  
Ulcer

Quality  
of Care

