

مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare

# QUARTERLY PERFORMANCE REPORT

Q1 - 2022



**King Salman bin Abdulaziz Al Saud**

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



**His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud**

Crown Prince, Deputy Prime Minister and Minister of Defense



### In-patients

⊖ Target: 1,156 Discharges

# 1,148



### OR Room

✓ Target: 690 Procedures

# 716



### Emergency

✓ Target: 4,394 Visits

# 5,465



### Primary Care

✓ Target: 21,852 Visits

# 50,082



### Specialist Clinics

✓ Target: 23,872 Visits

# 26,074



### Dental Services

✓ Target: 5,909 Visits

# 6,057

# Activities



## Cardiac Cath Lab

✔ Target: 171 Procedures

# 188

## Endoscopy Room

✔ Target: 335 Procedures

# 394

## Average Length of Stay

⊖ Target: 5.5 Days

# 5.6

# Efficiency

General Ophthalmology

7.9

✓ Target 10.0

ENT

6.6

✓ Target 10.0

Neurospinal

8.3

✓ Target 10.0

Urology

6.6

✓ Target 10.0

Endocrinology

7.5

✓ Target 16.5

Plastic Surgery

9.7

✓ Target 11.3

General Cardiology

6.5

✓ Target 10.5

General Orthopedic

23.3

⊖ Target 23.0

OB/GYN

13.7

✓ Target 18.1

Gastroenterology

9.1

✓ Target 13.0

Neurology

14.0

✓ Target 17.3

Dermatology

30.0

✓ Target 39.

General Surgery

10.6

✓ Target 16.3



Number of days to the first available appointment in the Specialty Care

# Access to Care




**89.06** Overall Outpatient Satisfaction 

Target: 90%

**88.17** Overall Inpatient Satisfaction 

Target: 87.20%

**87.97** Overall Dental Satisfaction 

Target: 88%

# Patient Experience

All data are provided by a third party: Press Ganey

0.48% 

Benchmark: 0.82%

**SSI**

Surgical Site Infection rate

2.34% 

Benchmark: 1.40%

**CLABSI**

Central Line-associated  
Bloodstream Infection

0.52% 

Benchmark: 3.3%

Hospital Acquired Pressure  
Ulcer

Quality  
of Care

