

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

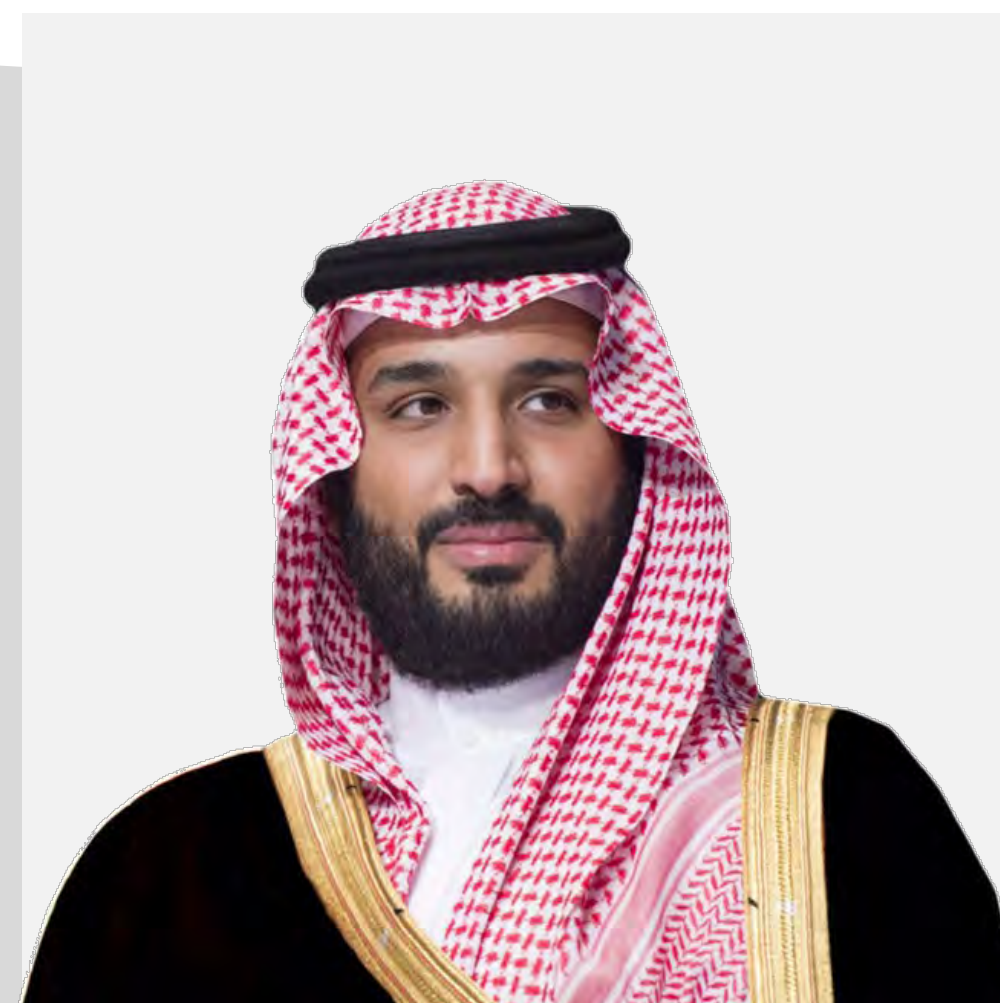
QUARTERLY PERFORMANCE REPORT

Q2 - 2023



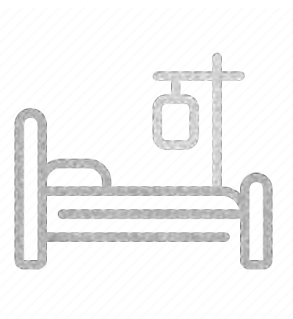
King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,186

Target: 1,221 Discharges



Emergency

6,731

Target: 6,186 Visits



Primary Care

24,330

Target: 20,347 Visits



Specialist Clinics

24,401

Target: 24,228 Visits



Dental Services

5,199

Target: 5,729 Visits

Activities



Cardiac Cath Lab

Target: 170 Procedures



159

Endoscopy Room

Target: 370 Procedures



392

OR Room

Target: 690 procedure



660

Efficiency

Dhahran Surgery Department

21

⊖ Target 8.0

Dhahran Cardiology Department

12

✓ Target 18

Dhahran Medicine Department

16

⊖ Target 9.0

Dhahran Anesthesiology and critical Department

12

✓ Target 48

Dhahran Women and Child Department

20

⊖ Target 14

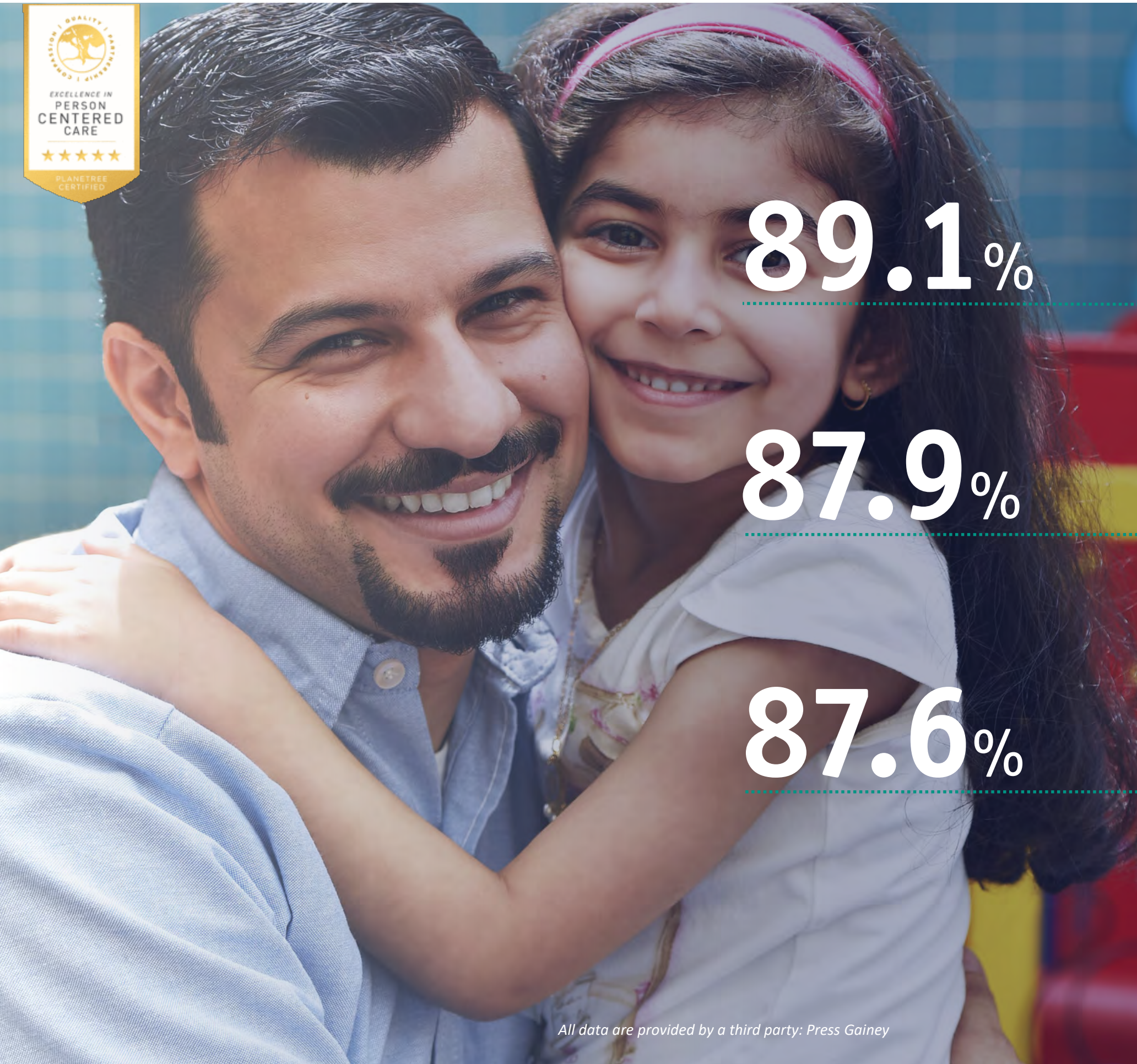
Hasa Specialty Clinics

12

⊖ Target 8



Number of days to the first available appointment in the Specialty Care



89.1%

Overall
Outpatient Satisfaction

Target: 88.7%

87.9%

Overall
Inpatient Satisfaction

Target: 88.3%

87.6%

Overall
Dental Satisfaction

Target: 88.2 %

Patient
Experience

All data are provided by a third party: Press Ganey

0.33% ✓

Benchmark: 0.82%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

3.24% ✓

Benchmark: 1.40%

CLABSI **

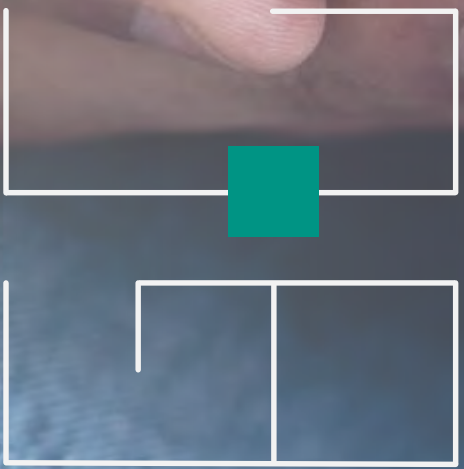
Central Line-associated
Bloodstream Infection

**Data for each month is measured with a 1 month lag

0.52% ✓

Benchmark: 2.97%

Hospital Acquired Pressure
Ulcer



Quality
of Care