

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

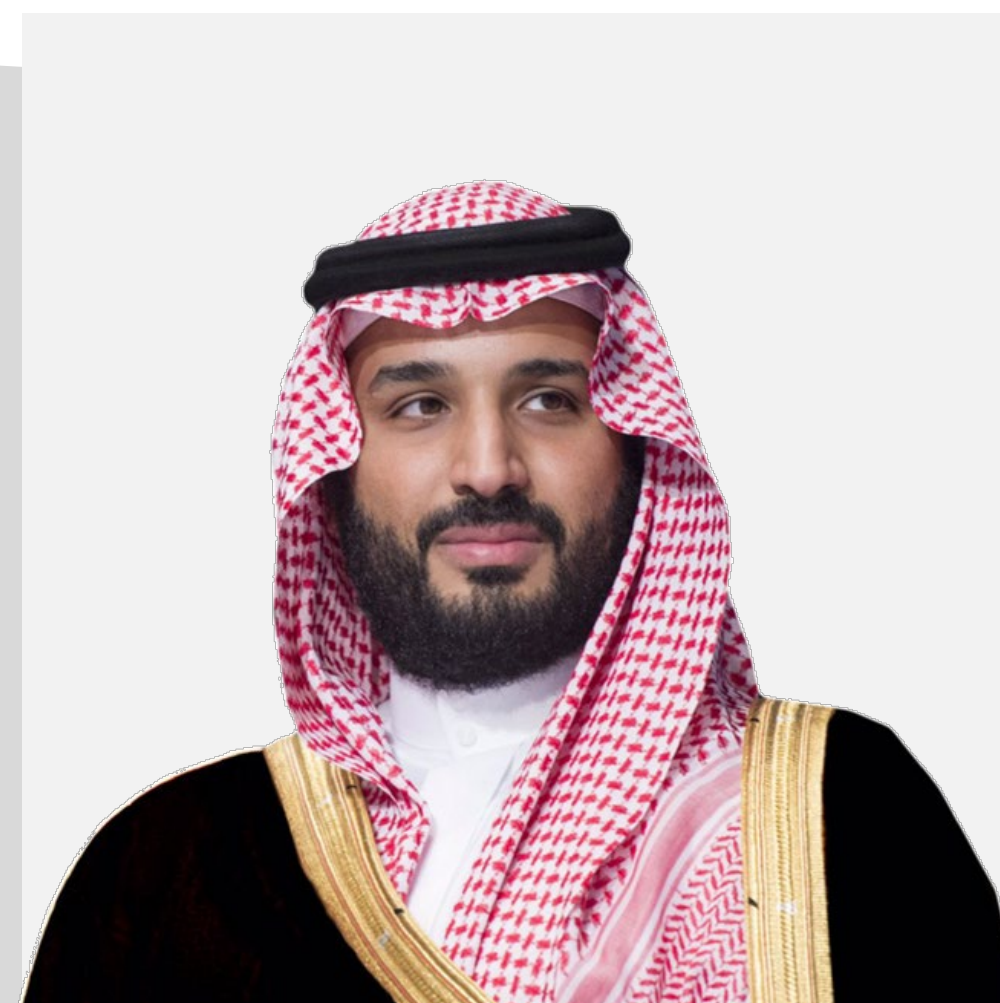
QUARTERLY PERFORMANCE REPORT

Q1 - 2024



King Salman bin Abdulaziz Al Saud

Custodian of the Two Holy Mosques, The King of the Kingdom of Saudi Arabia



His Royal Highness Prince Mohammad bin Salman bin Abdulaziz Al Saud

Crown Prince and Prime Minister of Saudi Arabia



In-patients

1,260

Target: 1,231 Discharges



Emergency

7,292

Target: 6,665 Visits



Primary Care

Target: 24,826 Visits

32,106



Specialist Clinics

Target: 26,046 Visits

30,810



Dental Services

Target: 5,595 Visits

5,497

Activities



Cardiac Cath Lab

Target: 178 Procedures 


229

Endoscopy Room

Target: 380 Procedures 

463

OR Room

Target: 720 procedure 

769

Efficiency

Dhahran Surgery Department

8



Target
13

Dhahran Cardiology Department

7



Target
10.5

Dhahran Medicine Department

7



Target
13

Dhahran Anesthesiology and critical Department

12



Target
17.0

Dhahran Women and Child Department

8



Target
17

Hasa Specialty Clinics

7



Target
11



Number of days to the first available appointment in the Specialty Care



91.32%

Overall
Outpatient Satisfaction

Target: 89.88%

89.04%

Overall
Inpatient Satisfaction

Target: 88.18%

89.82%

Overall
Dental Satisfaction

Target: 88.62%

Patient Experience

All data are provided by a third party: Press Ganey

0.63% 

Benchmark: 0.8%

SSI*

Surgical Site Infection rate

*Data for each month is measured with a 4 month lag

2.66% 

Benchmark: 1.40%

CLABSI **

Central Line-associated
Bloodstream Infection

**Data for each month is measured with a 1 month lag

0.51% 

Benchmark: 2.67%

Hospital Acquired Pressure
Ulcer

**Data is measured Quarterly

Quality
of Care

